SUBJECT INDEX

ADVERTISING — Month — Pg.

Adver. Shapes Image and Attracts Bus. ..... Feb. 7
Hosp. Adver. A Sign Of Times ..... Oct. 28

AMERICAN HOSPITAL ASSOCIATION

AHA Establishes Fund ..... Oct. 17
Delegate Elected ..... Oct. 16
Parker Elected ..... Oct. 17

AWARDS, HONOR, APPOINTMENTS

ACHA Elects Arwine ..... Sept. 14
ACHA's Gold Award ..... Sept. 14
ACHA Honors Laubach ..... Sept. 14
ACHA Program Scheduled ..... Jan. 14
ACHA's Silver Award ..... Sept. 14
ALA Selects Tomball for Pilot Prog. ..... Jan. 15
Anson Admin. Rec. 20th Collier Award ..... Jul. 30
Austinite Named Fellow ..... July 19
Bennett Retires ..... Aug. 16
Comm. Appt. ..... Oct. 16
Communications Exec. Awarded ..... July 35
JCAH Appoints Director ..... Jan. 14
James Farnsworth: Man of Integrity ..... June 12
Found. Awards Funds ..... Nov. 14
Gov. Appoints SHCC ..... Feb. 19
Gov. Honors Patient Reps. ..... Sept. 15
Hlth. Ed. Awarded ..... Sept. 16
Heart Association Award ..... Aug. 16
Houston Hospital Honored ..... July 19
Kleckner Honored ..... June 20
MacEwan Receives Award ..... Dec. 12
McClary Recognized ..... July 19
New VP for Douglass ..... Aug. 12
Non-smokers Honored ..... Feb. 18
Recognition ..... Mar. 17
Recognition for THA Exhibitors ..... July 33
Six Tx. Hosps. Reach 50-Yr. Milestone ..... July 33
St. Paul Med. Ctr. Commended by AHA ..... Mar. 17
Summers Wins ACHA's Hayhow Award ..... Feb. 18
Tx. Hosps. Rec. AHA 25-Yr. Awards ..... July 32
Upjohn Home Care Director ..... Aug. 13
Weikel Recognized ..... June 20

BUSINESS EXPECTATIONS OF HEALTH CARE

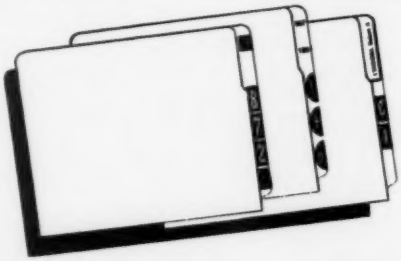
Bus. Coal. Open Lines of Comm. ..... Mar. 24
Bus. Leaders Forecast A New Era Hlth. Care ..... Mar. 28
Hlth. Care—What Does Bus. Expect? ..... Mar. 20

CONVENTION THA

56th Annual Conv. and Exh. Show ..... Mar. 41
Highlights 55th Annual THA Conv. & Exh. Show ..... July 28
1985 THA Exhibitors ..... Feb., Apr., May

MEDICAL RECORDS-UNDER CONTROL

Eliminate misfiles.
Reduce refiling time.
Speed file retrieval.
Automatic year purge.



One sample is worth a thousand words.

See for yourself the many filing benefits of VRE Color Control. Let us show you how easy and inexpensive it is to speed folder location and eliminate misfiles.

The TEXAS Group

General Bank & Business Systems
11451 Jones Maltsberger • San Antonio Texas 78216 • (512) 496 2300

NB Business Systems Inc.
P.O. Box 79427 • Houston Texas 77079 • (713) 467 4454

NTBS Business Systems
P.O. Box 831212 • Richardson Texas 75083-1212 • (214) 680-1716
Metro 263-7558

SUBJECT INDEX

ADVERTISING — Month — Pg.

Adver. Shapes Image and Attracts Bus. ..... Feb. 7
Hosp. Adver. A Sign Of Times ..... Oct. 28

AMERICAN HOSPITAL ASSOCIATION

AHA Establishes Fund ..... Oct. 17
Delegate Elected ..... Oct. 16
Parker Elected ..... Oct. 17

AWARDS, HONOR, APPOINTMENTS

ACHA Elects Arwine ..... Sept. 14
ACHA's Gold Award ..... Sept. 14
ACHA Honors Laubach ..... Sept. 14
ACHA Program Scheduled ..... Jan. 14
ACHA's Silver Award ..... Sept. 14
ALA Selects Tomball for Pilot Prog. ..... Jan. 15
Anson Admin. Rec. 20th Collier Award ..... Jul. 30
Austinite Named Fellow ..... July 19
Bennett Retires ..... Aug. 16
Comm. Appt. ..... Oct. 16
Communications Exec. Awarded ..... July 35
JCAH Appoints Director ..... Jan. 14
James Farnsworth: Man of Integrity ..... June 12
Found. Awards Funds ..... Nov. 14
Gov. Appoints SHCC ..... Feb. 19
Gov. Honors Patient Reps. ..... Sept. 15
Hlth. Ed. Awarded ..... Sept. 16
Heart Association Award ..... Aug. 16
Houston Hospital Honored ..... July 19
Kleckner Honored ..... June 20
MacEwan Receives Award ..... Dec. 12
McClary Recognized ..... July 19
New VP for Douglass ..... Aug. 12
Non-smokers Honored ..... Feb. 18
Recognition ..... Mar. 17
Recognition for THA Exhibitors ..... July 33
Six Tx. Hosps. Reach 50-Yr. Milestone ..... July 33
St. Paul Med. Ctr. Commended by AHA ..... Mar. 17
Summers Wins ACHA's Hayhow Award ..... Feb. 18
Tx. Hosps. Rec. AHA 25-Yr. Awards ..... July 32
Upjohn Home Care Director ..... Aug. 13
Weikel Recognized ..... June 20

BUSINESS EXPECTATIONS OF HEALTH CARE

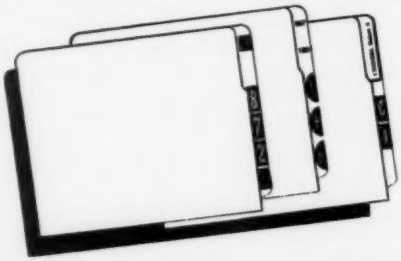
Bus. Coal. Open Lines of Comm. ..... Mar. 24
Bus. Leaders Forecast A New Era Hlth. Care ..... Mar. 28
Hlth. Care—What Does Bus. Expect? ..... Mar. 20

CONVENTION THA

56th Annual Conv. and Exh. Show ..... Mar. 41
Highlights 55th Annual THA Conv. & Exh. Show ..... July 28
1985 THA Exhibitors ..... Feb., Apr., May

MEDICAL RECORDS-UNDER CONTROL

Eliminate misfiles.
Reduce refiling time.
Speed file retrieval.
Automatic year purge.



One sample is worth a thousand words.

See for yourself the many filing benefits of VRE Color Control. Let us show you how easy and inexpensive it is to speed folder location and eliminate misfiles.

The TEXAS Group

General Bank & Business Systems
11451 Jones Maltsberger • San Antonio Texas 78216 • (512) 496 2300

NB Business Systems Inc.
P.O. Box 79427 • Houston Texas 77079 • (713) 467 4454

NTBS Business Systems
P.O. Box 831212 • Richardson Texas 75083-1212 • (214) 680-1716
Metro 263-7558

DRGS — Month — Pg.

DRGs, Cost Con. & Mat. Mgt. ..... Dec. 17
DRG Strat. in Smaller Hosp. ..... July 16
DRGs—Motivation For Better Eng. ..... Jan. 18

EDUCATION

Adult Ed.—Help People Achieve Potential ..... June 10
Ed. Dept. Gains Oppor. From DRGs ..... Jan. 7
Hlth. Ed. Awarded ..... Sept. 16
Implementing Comp. Ed. Prog. ..... Apr. 8
Marketing Hlth. Ed. Prog. ..... July 15
New Teaching Tool ..... Oct. 18
Success, Marketing Ed. Prog. ..... Oct. 14
TSHE Offers Valuable Progs. ..... May 12
What Bus. Gain from Invests. in Ed. Prog.? ..... Mar. 14

GOVERNMENT

Texas Tax Changes ..... Oct. 16
Impact of Tx. Open Mtgs. Act ..... July 8

HEALTH PROGRAM

1985 Hlth. Days ..... Feb. 16
Smoking Policies in Tx. Hosps. ..... June 23

HOSPITAL ADMINISTRATION

Climb Every Ladder ..... Feb. 21
Confronting Issues ..... Feb. 25
Leverage Through Know., I ..... July 38
Leverage Through Knowl., II ..... Aug. 37
Strategic Planning ..... Feb. 30

HOSPITAL-BASED HOME HEALTH CARE

Burgeoning Hm. Hlth. Care Market ..... Aug. 19
Hosp. Hospice Goes Home ..... Aug. 33
How Dirs. Hm. Hlth. Prepare for Future ..... Apr. 22
Huguley Home Hlth. Agency ..... Apr. 16
Is Hosp.-Based Hm. Care For You? ..... Aug. 31
Marketing Hm. Hlth. Care ..... Aug. 22
Miz Lizzie ..... Aug. 25

INDIGENT HEALTH CARE — Month — Pg.

Care To Indigent: Vol. Hosp. Perspec. ..... Nov. 25
Enhan. Medicaid Coverage in Tx. ..... Nov. 20
Fin. Indig. Care: Perspec. Tax-Paying Hosps. ..... Nov. 29
Indig. Care—"Boonies" Bite Bullet ..... Nov. 37
Indig. Hlth. Care, Multidimen. Problem ..... Nov. 17
Med. Indigency—Facing Facts ..... Nov. 22
Med. Indig.: Legal Backdrop ..... Nov. 39
Public Hosp. Perspec. on Indig. Hlth. Care ..... Nov. 32
Round-Table Disc. on Indig. Hlth. Care ..... Nov. 19
THA's Perspec. on Indig. Hlth. Care ..... Nov. 11

IN MEMORIAM

Truman G. Blocker ..... June 21
Susan Browder ..... Oct. 17
Richard D. Haines ..... Mar. 16
Darrell L. Malcomb ..... Sept. 16
Josie M. Roberts ..... Nov. 15
Phil Rouse ..... Nov. 15
Bill C. Smith ..... Feb. 19
John C. Spencer ..... Mar. 16

INFECTION CONTROL

Dental Care for AIDS Patient, I ..... Oct. 9
Dental Care for AIDS Patient, II ..... Nov. 9
DRGs Impact Employees at Hosps. ..... Mar. 12
Extend Infect. Control Prog. ..... Sept. 9
Infect. Control Fair Practical and Ed. Tool ..... Jan. 10
Mgt. Needlesticks ..... July 11
Persons Contract Varicella ..... May 10
Risk Mgt. Prog. ..... Dec. 8
Why Report Comm. Diseases? ..... Feb. 9

JCAH

Accred. Issues ..... Oct. 11
Compl. With Med. Staff QA Stand ..... Aug. 10
Hands.-On Strat. Works ..... Jan. 11
Inquiries Get Ans. to Accred. Questions ..... Apr. 12
JCAH Appoints Director ..... Jan. 14
JCAH Eval. Surv. Process ..... Feb. 14
New JCAH Med. Staff Stand. ..... Sept. 40

(continued)

THE THA MANAGEMENT ENGINEERING CENTER

- PROGRAM PLANNING AND IMPLEMENTATION
- STAFFING PRODUCTIVITY ASSESSMENTS
- PATIENT CLASSIFICATION SYSTEMS
- STAFFING MANAGEMENT SYSTEMS
- PRODUCTIVITY MANAGEMENT EDUCATION
- METHODS AND SYSTEMS IMPROVEMENTS

THA MANAGEMENT/ENGINEERING SERVICES

1-800-252-9403 P.O. Box 15587 Austin, Texas 78761

LEGAL ANGLE — Month — Pg.

Anti-Trust Law and Excl. Serv. Contracts ..... June 47
Can Plain. Att. Comp. from Hosp. Lien? ..... Apr. 34
Hosp. Bds. Use Tax Money Hampered ..... Mar. 34
Liability for Peer Review ..... July 42
Med. Indig.: Legal Backdrop ..... Nov. 39
Med. Rec. and Term. Sick Patient ..... Oct. 44
New JCAH Med. Staff Stand. ..... Sept. 40
Recent Ct. Dec. Offers Hope ..... Jan. 27
Rev. in DWI Statute ..... Aug. 43
Tx. Sup. Ct. Creates Uncertainty ..... May 35
Tex. Sup. Ct. May Cons. Imp. Case ..... Dec. 33
Who is Entitled Staff Priv.? ..... Feb. 38

LEGISLATIVE SESSION

Hurst Reports on Leg. Issues ..... Nov. 14

MANAGEMENT

Does Anybody Have Extra Hr.? ..... June 33

MARKETING

Case Study: St. David's Comm. Hosp. ..... Oct. 37
Comm. Involve. Marketing Strategy ..... Oct. 25
HCA's Media Campaign ..... Nov. 15
Market-Based Strat. Planning
Market-Based Strat. Planning ..... Oct. 34
Marketing: Survival Strategy ..... June 8
Marketing Audit: First Step ..... Oct. 21
Marketing Home Health Care ..... Aug. 22
New Ident. For New Era ..... Oct. 40
Success. Marketing Ed. Prog. ..... Oct. 14

MATERIALS MANAGEMENT

Article Clarified with Chart ..... Mar. 36
Computer Appl. Mat. Mgt. ..... Dec. 22
DRGs, Cost Cont. & Mat. Mgt. ..... Dec. 17
Mat. Mgt. in Smaller Hosps. ..... Dec. 20
Prod. Stand. and Efficiency ..... Dec. 28
Productivity Reporting ..... Dec. 28
What Can Mat. Mgt. Do For You? ..... Dec. 31

MISCELLANEOUS

A&M Students Design Fut. Hlth. Facilities ..... Dec. 12
Am. Hosp. Supply Corp. and HCA Merge ..... May 17
Arch. Design Hlth. Care Mall ..... Jan. 15
Are Your Subs. Controlled? ..... Apr. 30
Bahrain Empha. Hlth. Care Dev. ..... Oct. 31
Cath. Hlth. Care Prov. Utilize Grp. Purch. Prog. ..... May 16
CHAMPUS Shares Cost ..... Feb. 18
CHAMPUS Issues New Policy ..... Nov. 15
Demand for Sr. Execs. Growing ..... May 16
Dialogue Cancer Sup. Grp.: Deal with Cancer ..... June 43
Employ the Disabled ..... Feb. 19
Finan. Bldg. Equip. through UDAG ..... Oct. 26
Foundation Contributors ..... June 16
Funding Save Texans $1 Billion ..... Dec. 12
GDTS Facilities Rehab. Pat. ..... Apr. 24
Hosp. Costs Slow First Qtr. ..... Aug. 16
Hosps. Enter HMOs Market ..... Mar. 17
Hyperthemia Treat. Approved ..... Feb. 19
Impact of U.B. 82 ..... Nov. 15
Nat. Safe. Council Observes Safe. Sab. ..... Jan. 15
Nurse-Patient Relationship ..... June 37
Organ Transplant Comm.: Recommend. ..... June 20
PPS Forces Changes In Equip. Industry ..... Jan. 25
Readership Survey ..... June 27

Ben E. Keith Company

Your Health Care Expert!

Menu Planning

Dietitian's Seminars

Extended Care Products

Modified Diet Products

Computerized Management Reports

Customized Purchasing Programs

(References available on request)

BEN E. KEITH
COMPANY

...All The Health Care You Need!

Abilene (915) 677-5273
Forth Worth (817) 332-9171
Wichita Falls (817) 692-4410
Dallas (214) 388-5411
Lubbock (806) 747-2988
Amarillo (806) 376-6257
Little Rock, Arkansas (501) 490-2244
Shreveport, Louisiana (318) 687-9680
Oklahoma City, Oklahoma (405) 239-7351
General Offices (Fort Worth) (817) 332-9171

	Month	Pg.
Readership Survey	Feb.	30
Restructuring Pub. Hosps.	Jan.	23
Role of Hosp. Volun. Changing	Apr.	27
Satellite Conf. on Hosp. Fund Raising	Jan.	14
Shriners Institute	Jan.	15
Soc. Wkrs. Help Hosp. Cut Costs	Jan.	21
Tx. Hlth. Care Prof. Treat Olympic Athletes	Aug.	17
VHA and Aetna Market HMOs and PPAs	May	16

NEW PRODUCTS/SERVICES

Am. Exp. Pay. Alter. to Hlth. Care	May	18
ACHA History Available	Aug.	12
ACHA Offers Self-Assess. Prog. for Execs.	Jan.	16
Baylor Info. Service	Mar.	18
Chemical Labeling	Feb.	20
Cost-Saving Catalog	Aug.	13
"Designated Driver" Helps Friendships	May	19
1985 Directory Offered	Jan.	17
Econ. Solution to Barricade Problems	Dec.	15
Elec. Safety Book. Available	Jan.	16
Emerkency Equip. Catalog	Feb.	20
Eye Clinic Built	Oct.	18
Falick/Klein Construction	Aug.	13
Filing System	Dec.	14
Firm Launched	Oct.	18
Free Catalog	Jan.	16
Fund-Raising Dir.	Apr.	15
Humana Hosp. Conducts Blood Screen.	Jan.	17
Lib. Has 300 Educ. Films	Apr.	15
Make-A-Wish	Aug.	12
MAKTON Integrates Func.	Feb.	20
Medical Center Opened	Oct.	16
Metalwash Machinery	Oct.	18
Nat. Disaster Med. Sys. Established	July	18
New MH/MR Program	June	21
New Teaching Tool	Oct.	18
Newsletter	Feb.	20
Pamphlet Outlines Water Mgt.	Apr.	15
PHARMAKON Cost Effective	Mar.	19
Price Waterhouse Surv. for Hlth. Care Indus.	Apr.	15
PROs Exam. in Mercer-Meidinger Bulletin	Mar.	18
Product Guide Available	Mar.	18
PROGRAM PORTFOLIO	Mar.	18
REALCALC Electronic Spreadsheet	May	19
Scan-Tron HMTS Produces Menus	May	19
Southwood Promotes Fitness	May	18
SPSS-X Soft. Used for QA Surveys	Mar.	19
TRAY-TRAC Saves Time	Nov.	10
T.S.Q.A. Offers QA Manual	Nov.	10
Upjohn Home Care Dir.	Aug.	13

OPINION/LETTERS

Big Brother Act of 1984	Aug.	14

OUTPATIENT SERVICES

GDTS Fac. Rehab. Patients	Apr.	24
How. Dirs. Home Hlth. Prepare for Future	Apr.	22
Huguley Home Hlth. Agcy.	Apr.	16

PATIENT REPRESENTATIVE

A Look At Mil. Patient Rep. Prog.	Sept.	38
Ask Me Who Cares	Sept.	37
Patient Relations As Cust.-Oriented Mgt.	Sept.	20
Patient Relations-Based Inter. Prog.	Sept.	28
Pat. Reps.: Where They Come From	Sept.	18
Someone Cares	Sept.	24

BOOTH #502

NATKIN SERVICE

ENERGY MANAGEMENT SERVICES

- Shared Savings — Financed Retrofit
- Energy Management Review

TOTAL HVAC MAINTENANCE

- Complete Chiller Services Including Non-Destructive Analysis
- Tailored Maintenance Contracts
- Parts Center & Training Center

TEXAS OFFICES

BEAUMONT	(409) 842-3022	HOUSTON	(713) 880-5858
DALLAS	(214) 351-0686	SAN ANTONIO	(512) 349-5217
FT. WORTH	(817) 571-1691	MIDLAND	(915) 561-8315

ENERGY MANAGMENT DIVISION: 1-800-821-2416

OFFICES THROUGH-OUT THE COUNTRY

PHYSICIAN SEARCH AND PLACEMENT

You can expect from us the same high professional level in our field that people are accustomed to from you in your profession.

Professional Practice Management, Inc.
900 Rockmead Drive
Kingwood, (Houston), Texas 77339
(713) 358-8113

	Month	Pg.
Reach Out	Sept.	26
Team Approach	Sept.	30

PUBLIC RELATIONS

Adver. Shapes Image Bus.	Feb.	7
Book. Designed to Allev. Fear	Sept.	7
Effect. & Inexp. Promote Hosp. Slide Show	Mar.	9
Film Satisfies Comm.	Aug.	8
Special Event Tells Story	Jan.	8

QUALITY ASSURANCE

Combining Risk Mgt. and QA	Jan.	12
Comp. with Med. Staff QA Stand	Aug.	10
Discharge Sum. Reflects QA Monitor	Oct.	12
DRG Strat. in Smaller Hosp.	July	17
Effec. Utilization Review	Sept.	12
Hosps. Use PROs to Monitor Pats.	Mar.	13
How to Assess Resp. Services?	Apr.	10
Interface between QA & Infection Control	June	15
Phys. Strat. Nec. for Review	May	9
Review With Screen. Tech.	Feb.	12
Using Indic. Quality/Appr. Anesthesia	Dec.	10
T.S.Q.A. Offers Manual	Nov.	10

RURAL HEALTH CARE

Clin. Networking Benefits Rural Phys.	May	24
Focus Atten. on Tyler Rehab. Ctr.	May	28
God Bless Our Small, Rural Hosp.	May	21
Pooled Tax-Exempt Equip. Finan.	May	30

TEXAS HOSPITAL ASSOCIATION

James Farnsworth: Man of Integrity	June	12
Preparing for Challenges (Farnsworth, James J.)	July	20
1984-85 Board of Trustees	July	25
Highlights 55th Annual THA Conv. & Exh. Show	July	25
House of Delegates Elects New Leaders	July	31

■ ■

1985-1986 Editorial Calendar for *Texas Hospitals*

June 1985	—Potpourri
July 1985	—THA Convention Wrap-Up: Profile on New Officers
August 1985	—Nursing Services in the '80s
September 1985	—The Versatility of Educational Programming
October 1985	—Hospital Information Systems
November 1985	—Hospital Personnel Administration in Transition (requested by TSHPA)
December 1985	—The Benefits of Volunteer Services
January 1986	—Improving Physician Relations
February 1986	—Alternatives in Health Care Delivery
March 1986	—Effective Materials Management (requested by TSHPMM)
April 1986	—Quality Assurance
May 1986	—Pre-Convention Issue: The Role of Central Services in Hospitals

Guidelines for submitting articles for any of these issues are available by contacting the editorial staff of *Texas Hospitals* at P.O. Box 15587, Austin, TX 78761-5587, or 1-800-252-9403.

AUTHOR INDEX

Affeldt, John E.—Aug. p. 10; Oct. p. 11; Feb. p. 14; Apr. 6. 12
Anderson, Ron J.—Nov. p. 32
Anzian Gary—Dec. p. 8

Bailey, Charles—July p. 8
Banfield, Sandra—Apr. p. 16
Bartek, Wanda—July p. 16; Sept. p. 12; Oct. p. 12; Nov. p. 10; Dec. p. 10; Feb. p. 12; Mar. p. 13; Apr. p. 10; May p. 9
Beumler, Henry C.—Sept. p. 33
Brooks, Leslie—Nov. p. 9
Brown, Ronnie—Feb. p. 30
Butler, Warren H.—Oct. p. 26

Calderon, Elizabeth H.—Oct. p. 21
Campbell, Jerry—Oct. p. 31
Cardenas, Dolores—Sept. p. 37
Clyde, Robert D.—Mar. p. 37
Cordes, Dede G.—May p. 28

Davis, C. Dean—June p. 47; July p. 42; Aug. p. 43; Sept. p. 40; Oct. p. 44; Nov. p. 39; Dec. p. 33; Jan. p. 27; Feb. p. 38; Mar. p. 34; Apr. p. 34; May p. 35
de la Garza, Manuel A.—Aug. p. 31
Duco, Bernard A.—Jan. p. 23
Duer, Patti—Jan. p. 10
Durante, Sheila M.—Oct. p. 40
Dye, Anna M.—July p. 11; Jan. p. 11

Elders, Paula F—Apr. p. 22
Elkins, James N.—Nov. p. 22
Elliott, Gary—Dec. p. 22
Evans, B.Q., II—Dec. p. 25

(continued)

McConnell Orthopedic

Visit us at our booth #209-211 and let us demonstrate to you the advantages of this unique sterile surgical assistant for orthopedic surgery.

The use of operating personnel to hold and support joints and extremities represents an inefficient use of a limited (and expensive) resource. Substitution of mechanical devices which perform certain tasks better than humans frees personnel for tasks which are done more efficiently by people. Thus, conservation of manpower by McConnell Positioning Systems is, in the long run, very cost efficient.

McConnell Orthopedic
4725 WELLINGTON
GREENVILLE, TEXAS 75401
214-455-0321

Farnsworth, James J.—July p. 20
Faught, T. Don—Aug. p. 17
Francik, Wendy—June p. 33

Gardner, Jerome R.—Apr. p. 30
Garrett, Vernon G., Jr.—Mar. p. 20
George, Larry O.—Dec. p. 25
Gordon, Jennifer—Sept. p. 26
Gremillion, Ginny—Sept. p. 28

Hanchey, Keith—Aug. p. 19
Hardy, Charlene S.—Sept. p. 9; Oct. p. 9
Hawthorne, Douglas—Nov. p. 25
Heil, Evelyn—Mar. p. 12
Herring Mark—July 6. 15; Oct. p. 14; Mar. 6. 14; May p. 12

Jackson, Wilma—Sept. p. 24
Jenkins, John W.—Jan. p. 25
Jensen, Susan—Sept. p. 20
Johnston, Marlin W.—Nov. p. 20

Keller, Marily H.—Oct. p. 37
Kemp, Janet—Mar. p. 14
Klepcio, Anne T.—Mar. p. 28

Lawson, Tom—Dec. p. 31
Lindeman, Betty—Apr. p. 24
Lister, JoAnn—May p. 10
Long, Pamela E.—Oct. p. 25

Magers, Brent D.—Oct. p. 28; June p. 8; Aug. p. 8
Martin, Deborah—Feb. p. 9
Mason, Ray—May p. 21
Mathis, Larry L.—Feb. p. 30
Miller, Betty C.—June p. 10
Mills, Mary L.—Apr. p. 27

Naylor, David B.—Aug. p. 33

Page, Anita A.—June p. 43
Pendon, Lucy N.—Jan. p. 7
Person, Sandra S.—Mar. p. 24
Peterson, Diane—Feb. p. 21
Plumlee, Travis—Jan. p. 21

Ratcliff, John—Dec. p. 28
Resneder, Norma—Sept. p. 18
Resnik, Diana—Jan. p. 8
Reynolds, Arthur—June p. 37
Rosegay, Willard H.—May p. 30
Rubin, Joy S.—Oct. p. 34

Salvo, Barbara J.—Oct. p. 34
Shields, Bradford T.—Nov. p. 29
Siegel, Jane D.—Jan. p. 10
Silberman, Renee—July p. 38; Aug. p. 37
Smith, Gary D.—Apr. p. 8
Smith, JoAnn—June p. 15
Smythe, Suanne—Aug. p. 22; Feb. p. 7
Stevens, Joe M.—Nov. p. 37
Strong, David M.—Dec. p. 17
Strutton, Sandy—June p. 43

Weaver, Sheila—Sept. p. 30
Weinhauer, Ann—Aug. p. 25
Wesbury, Stuart A., Jr.—Feb. p. 25
Whitt, Ken—Mar. p. 9
Wilford, Dan S.—Feb. p. 21
Wilkinson, Janie—Dec. p. 20
Wilson, Walter—May p. 24
Worthington, Robin—Sept. p. 7

Zamrazil, Kristie—June p. 23

We take care of Texas.

Visit our Booth No. 632 Bring your business card and receive a free luggage tag.

Blue Cross and Blue Shield of Texas, Inc.